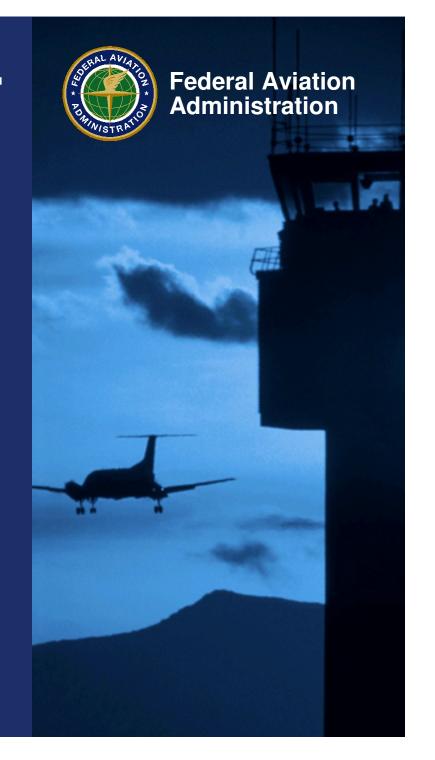
'07 Nextor Asilomar Workshop

Wrap-Up

Presented to: The Hangers On

By: Joseph Post

Date: September 7, 2007



- 1. How does the system work?
- 2. How should the system work?
- 3. Are we making progress?

How does the system work?

- Performance metrics and performance analysis framework
 - Dave Knorr
 - Xavier Fron
- Safety
 - Dan Murphy
 - John Shortle
- Cost
 - Xavier Fron
 - Edward Huang

How Does the System Work?

Passenger Perspective

- Mike Ball
- Lance Sherry
- Dipasis Bhadra

Delay and Weather

- Banivar Sridhar
- Mark Hansen

Communications

Jasenka Rakas

How Does the System Work?

- Recent Delay Trends and Diagnosis
 - Dave Knorr
 - Ken Wright
 - David Lovell
- Environment
 - Melissa Ohsfeldt

How Should the System Work?

- Pricing and Governance
 - Dorothy Robyn
- Technology and Procedures
 - Harry Swenson
 - Steve Bradford
 - George Hunter
 - David Smith
 - Alex Bayen
- Customer
 - Tom Berry

How Should the System Work?

- Airport Modeling
 - Lance Sherry
- Environment
 - Megan Smirti



Are We Making Progress?

- Performance Analysis Framework
 - Xavier Fron
- Performance Metrics
 - Dan Murphy
 - All



Issues

- What is the right level of aggregation?
- What role does modeling play?
 - Transparency!
- Should we include passenger-centric metrics?
- Should we include airline-centric metrics?
- How do we measure safety?
- Should there be cost/productivity targets?
- What about environmental targets?